

Jerry E. Floersch

Case Western Reserve University
Mandel School of Applied Social Sciences
10900 Euclid Ave
Cleveland, Ohio 44106-7164
Phone: 216-368-5598
E-mail: jerry.floersch@case.edu

Education

1998 Ph.D., University of Chicago, School of Social Service Administration (SSA).
1977 M.S.W., University of Kansas, School of Social Welfare.
1976 B.S.W., Washburn University, Social Work.

Academic/Research Appointments

2005 Associate Professor, Case Western Reserve University, MSASS
1999-2005 Assistant Professor, Case Western Reserve University (CWRU), Mandel School of Applied Social Sciences (MSASS).
1998 Visiting Assistant Professor of Social Work, University of North Texas.
1996 Lecturer. University of Missouri-Kansas City, Department of Sociology.
1990-1992 Lecturer. University of Missouri-Kansas City, Department of Sociology.
1984-1985 Lecturer. University of Missouri-Kansas City, Department of Sociology.
1983-1984 Lecturer. Kansas City Kansas Community College, Kansas City, Kansas.
1979-1981 Research Assistant. Department of Anthropology, University of Kansas. National Institute of Aging Research Project. Co-Principal Investigators: Dr. Michael Crawford and Dr. John Janzen.

Fellowships, Awards, and Scholarships

2004 CWRU, Glennan Fellows Award (university wide teaching and scholarship award)
2002 Outstanding Teacher Award, Alumni Association, Mandel School of Applied Social Sciences
1997 Sara Jane Lind Dissertation Award.
1994-1996 Scholarship and Stipend, University of Chicago.
1986 Johnson County Mental Health Board Personal Dedication Award.
1980 The Newberry Library Summer Research Institute Fellow. Chicago, Illinois.

Funded Research

2008-2010 J. Floersch, **Principal Investigator**. "College Student Use of Mental Health Services and Psychiatric Medication." CWRU Presidential Research Initiative award. Co-

investigators, Eileen Anderson-Fye, (anthropology) and Jes Sellers (University Counseling Center). (\$75,000).

- 2004-2009 J. Floersch, **Principal Investigator**. "Youth Subjective Experience of Psychotropic Treatment." NIMH (KO8) Mentored Clinical Scientist Development Award, (MH068584-01A1) May 2004. (\$696,566).
- 2006-2008 J. Hoy, & Jerry Floersch. "Outcomes & Incomes: Measuring Mental Health Recovery in a Medical Model World." Ohio Department of Mental Health (ODMH) Dissertation Grant Award (\$11,144). **Dissertation Chair**, Jerry Floersch.
- 2000-2003 J. Floersch, **Principal Investigator**. Ohio Department of Mental Health. "Recovery Training Implementation Study." Grant # 021150. (\$120,000). Final Report submitted February 14th, 2004.

Books

Floersch, J. (2002). Meds, money, and manners: The case management of severe mental illness. New York: Columbia University Press.

Reviews of Meds, Money, and Manners

Gjonca, A.	(2005)	<u>European Journal of Public Health</u> , 15(2): 217
Kanter, Joel	(2004)	<u>Community Mental Health Journal</u> , 40(4): 401-402.
Herrera, Rafael	(2004)	<u>Journal of Sociology and Social Welfare</u> , 31(1): 221-224
Rhodes, Lorna	(2003)	<u>Qualitative Social Work</u> , 2(4): 499-502.
Padgett, Deborah L.	(2002)	<u>Social Service Review</u> , 76(4): 701-703.

Longhofer, J., Floersch, J., Kubek, P., & Oswald, L. (**under contract**). "Toward a Relational Case Management" New York: Columbia University Press.

Peer-reviewed Journal Articles

Floersch, J., Townsend, L., Longhofer, J., Munson, M., Winbush, V., Kranke, D., Faber, R., Thomas, J., Jenkins, J.H., & Findling, R. (in press) "Adolescent Experience of Psychotropic Treatment." Transcultural Psychiatry.

Buchbinder, M., Longhofer, J., Barrett, T. Lawson, P., & Floersch, J. (2006) "Ethnographic Approaches to Child Care Research: A Review of the Literature." Journal of Early Childhood Research, 4(1): 45-63.

Jenkins, J. J., Straus, M. E., Miller, D. Carpenter, E., Floersch, J. & Sajatovic, M. (2005). "Subjective experience of recovery from schizophrenia-related disorders and atypical antipsychotic medications." International Journal of Psychiatry. 51(3):211-227.

Floersch J. (2004). "A method for investigating practitioner use of theory in practice." Qualitative Social Work, 3(2), 161-177.

- Floersch, J. (2003). "The subjective experience of youth psychotropic treatment." Social Work in Mental Health, 1(4), 51-69.
- Longhofer, J., Floersch, J. & Jenkins, J. (2003). "Medication effect interpretation and the social grid of management." Social Work in Mental Health, 1(4), 71-89.
- Longhofer, J., Floersch, J., & Jenkins, J. (2003). The social grid of community medication management. American Journal of Orthopsychiatry, 73(1), 24-34.
- Floersch, J. (2000). Reading the case record: The oral and written narratives of social workers. Social Service Review, 74 (2), 169-191.
- Floersch, J., Longhofer, J., & Latta, K. (1997). Writing culture into genes: Biological reductionism in a study of manic depression. Culture, Medicine & Psychiatry, 21, 137-159.
- Floersch, J. & Longhofer J. (1997). The imagined death: Looking to the past for relief from the present. Omega: Journal of Death and Dying, 35 (3), 243-260.
- Latta, K., Longhofer, J., Kusnetsky, L., & Floersch, J. (1995). Domestic education and the politics of positivism: Rethinking the history of home economics. Culture and Agriculture, 51\52, 23-27.
- Kusnetsky, L., Longhofer, J., Latta, K., & Floersch, J. (1994). In search of the climax community: The amish and sustainability. Culture and Agriculture, 50, 12-15.
- Longhofer, J., & Floersch, J. (1993). African drumming and psychiatric rehabilitation. Psychosocial Rehabilitation Journal, 16(4), 3-10.
- Longhofer, J., & Floersch, J. (1992). Old age and inheritance in two social formations: The alexanderwohl mennonites in russia and the united States. Journal of Aging Studies, 6 (2), 93-112.
- Longhofer, J., & Floersch, J. (1980). Dying or living?: The double bind. Culture, Medicine, & Psychiatry, 4, 119-136.

Book Chapters

- Floersch, J (in press). "Ethnography and social work," edited by Mel Gray, in Thinking about social work: Theories and methods for practice. Oxford University Press.
- Floersch, J. (2004). "Ethnography: A case study of invented clinical knowledge," edited by Deborah K. Padgett, in The Qualitative Research Experience. Pp. 76-96. Belmont, CA: Wadsworth/Thomson Learning.
- Floersch, J. & Longhofer, J. (2004). "Clinical case management," edited by Jerrold Brandell, in Psychodynamic social work. New York: Columbia University Press. (in press, released in Sept. 2004)

Floersch, J. (2003). "The subjective experience of youth psychotropic experience." edited by Kia J. Bentley, in Psychiatric medication issues for social workers, counselors, and psychologists. Pp. 51-69. Binghamton, NY: Haworth Social Work Practice Press.

Longhofer, J., Floersch, J. and Jenkins, J. (2003). "Medication effect interpretation and the social grid of management." edited by Kia J. Bentley, in Psychiatric medication issues for social workers, counselors, and psychologists. Pp. 71-89. Binghamton, NY: Haworth Social Work Practice Press.

Invited Commentaries and Book Review Essays

2008. Encyclopedia of Social Work. "Use of theory in practice." (in press) Oxford University Press.

2007. Journal of Health Politics, Policy and Law. "Of others inside: Insanity, addictions and belonging in America, 32(4): 740-745.

2004. Qualitative Social Work. "Qualitative Methods for Studying Poverty," 4(1): 112-113.

2004. Qualitative Social Work. "The phenomenological practice gap: The role of qualitative research in studies of practice guidelines, evaluation, and clinical judgement." 3(4): 483-486.

2004. Social Service Review. "Living outside mental illness: Qualitative studies of recovery of schizophrenia," by Larry Davidson. 78 (2): 327-30.

2000. Social Service Review. "Reading Foucault for Social Work," by Adrienne S. Chambon, Allan Irving, and Laura Epstein. 74 (1), 142-145.

1999. Social Service Review. "Tales of Wayward Girls and Immoral Women: Case Records and the Professionalization of Social Work," by Karen Tice. 73 (4), 594-597.

1999. Social Service Review. "Good Intentions Overruled: A Critique of Empowerment in the outline Organization of Mental Health Services," by Elizabeth Townsend. 73 (2), 270-273.

1999. American Journal of Sociology. "Under the Cover of Kindness: The Invention of Social Work," by Leslie Margolin. 104 (4), 1216-1218.

Research Reports

2008. Hoy, J., & Floersch, J. "Outcomes & Incomes: Measuring Mental Health Recovery in a Medical Model World." New Research in Mental Health, Volume 17, (in press).

2005. Floersch, J. "Recovery problem-solving and Caregiver Relationships." New Research in Mental Health, Ohio Department of Mental Health, Volume 16 (in press).

2004. Floersch, J. "Final Report: Recovery Implementation Study." Ohio Department of Mental Health. Grant # 021150.

2003. Floersch, J. & Oswald, L. "Recovery Case Management." New Research in Mental Health, Ohio Department of Mental Health, Volume 15, pp. 43-48.

Qualitative Methods Workshops

2008. Floersch, J. & Townsend, L. "How to Conduct Qualitative Research in Mixed-Method Research." Institute Advanced Social Work Research (IASWR) Summer Methods Workshops. June 9-10.

Organized Conference Sessions

2001. J. Floersch. "Mental Health and the Role of Media." 25th International Cleveland Film Society Mental Health Forum (March), sponsored by the Woodruff Foundation, Cleveland, Ohio.
1999. J. Floersch. "The Use of Social Work Case Records to Write History: A Methodological Inquiry." **Social Science History Association**, Ft. Worth, Tx. (Nov. 1999)

Paper Presentations

2009. Floersch, J. "Out of the Clinic and into the Medicine Cabinet: Social Work in a Psychopharmacological Environment." Special Symposium, "Off the Couch and Out of the Clinic: Innovations in Research on the Therapeutic Relationship in Community-Based Settings," sponsored by the University of Chicago, School of Social Service Administration, in honor of SSA's Centennial celebration. **Society for Social Work Research**, annual meetings, January.
2009. Kranke, D., Floersch, J. & Townsend, L. "Stigma Experience Among Adolescents Prescribed Psychiatric Medications." **Under Review. Society for Social Work Research.**
2009. Floersch, J. & Kranke, D. "Adolescent Gender Differences in Psychotropic Treatment Experience." **Under Review. Society for Social Work Research.**
2009. Townsend, L., Floersch, J., Kranke, D., Findling, R. "Ethnicity Differences in Family Attitudes toward Psychiatric Medication." **Under Review. Society for Social Work Research.**
2009. Tracy, E., Munson, M, Peterson, L., & Floersch, J. "Views of Social Support: Perspectives of Women in Substance Abuse Treatment." **Under Review. Society for Social Work Research.**
2008. Floersch, J. "Adolescent Understanding of Psychiatric Medication Compliance." **Under Review.** November, **American Anthropological Association.**
2008. Townsend, L., Floersch, J., & Findling, R. "The Drug Attitude Inventory in Adolescents: Factor Structure and Association with Adherence." Poster presentation at the Annual Meeting of the **American Academy of Child and Adolescent Psychiatry (AACAP)** in Chicago, IL, October 28-November 2.
2008. Floersch, J. "The Psychosocial and Sociocultural Dimensions of Prescribing Psychiatric Medication to Adolescents." CWRU Center for Policy Studies.
2008. Floersch, J. & Longhofer, J. "The Therapist and Psychotropic Treatment for Adolescents: Toward a Collaboration with Families and Providers." **Jewish Family Services, Akron, Ohio.**
2007. Floersch, J., Townsend, L., Munson, M., Kranke, D., Winbush, V., Jenkins, J.H., & Findling, R. "Adolescent Experience of Psychotropic Treatment." 54th annual meetings of the **American Academy of Child & Adolescent Psychiatry (AACAP)**. Oral presentation.

2007. Floersch, J. "Use of grounded theory to study adolescent experience of psychiatric medication." **University of Oslo, Section of Medical Anthropology, Institute of Social Medicine.** (August)
2007. Floersch, J. "Adolescent subjective experience of psychotropic treatment." Advanced Summer Institute, Division of Social & Transcultural Psychiatry, **McGill University, conference on Psychopharmacology in a Globalizing World: The Social Lives of Psychiatric Medication.**
2007. Townsend, L., & Floersch J. "Parental attitudes toward adolescent psychotropic treatment." **Society for Social Work Research.** San Francisco
2007. J. Floersch. "Adolescent Subjective Experience of Psychotropic Treatment." **Society for Social Work Research.** San Francisco
2006. J. Floersch. "Youth Subjective Experience of Psychotropic Treatment." Grand Rounds. **MetroHealth Hospitals, Cleveland Ohio.**
2005. J. Floersch. "Using Supervision in Work Settings to Implement Recovery." Roads to Recovery Conference, sponsored by **Cuyahoga County Community Mental Health Board, Cleveland, Ohio.** (October).
2005. J. Floersch. "Youth Subjective Experience of Psychotropic Treatment." Grand Rounds. **University Hospitals, Cleveland, Ohio** (July)
2005. J. Floersch. "Mapping Adolescent Psychotropic Treatment." **Columbia University, School of Medicine, Center for Child and Adolescent Mental Health.**
2005. J. Floersch. "Social Work as Qualitative Inquiry: Praxis, Paradox, and Parable." 1st **International Congress of Qualitative Inquiry**, May 5-7. Univeristy of Illinois.
2005. J. Floersch. "Recovery from the Point of View of a Son." Building Better Tomorrow: At the Crossroads of Recovery from Mental Illness. May 12th. Sponsored by **Ohio Department of Mental Health and Adult Recovery Network of Ohio.**
2005. J. Floersch. "K awards for building a research career." **Society for Social Work Research,** Miami.
2005. J. Floersch. "A Qualitative Study of Mental Health Recovery, Problem-solving and Caregiving Relationships." **Society for Social Work Research,** Miami Florida.
2003. J. Floersch. "Realizing the Promise of Community Support Services in the Idea of Mental Health Recovery." Sponsored by the **Ohio Department of Mental Health, Office of Program Evaluation and Research,** Research Results Briefing, Knowledge to Enhance Quality in Challenging Times. (November)

2003. J. Floersch. "Realizing the Promise of Recovery in Practice." In recognition of May: National Mental Health Month. Sponsored by the **Ohio Department of Mental Health and Cuyahoga County Mental Health Board**.
2003. J. Floersch. "Child and Adolescent Psychopharmacology: Developmental Issues Affecting Medication Management in the Community." The First National Internet Conference on Social Work & Psychopharmacology, sponsored by the **Ittleson Foundation and Virginia Commonwealth University School of Social Work**.
2003. J. Floersch. Meet the Authors. **Council on Social Work Education**, APM Meeting. February 27th-March 2nd.
2002. J. Floersch. "Invented Clinical Knowledge." The Everyday Practice of Case Management with Severe Mental Illness." Keynote Speaker, Field Forum Spring Symposium, **Mandel School of Applied Social Sciences**.
2002. J. Floersch, "Recovery Implementation Training Study: Preliminary Findings," **Ohio Department of Mental Health**, Recovery From Concepts to Practice: Practicum in Local Systems, September.
2002. J. Longhofer, J. Floersch, & J. Jenkins. "Medication and Case Management in a Community Support Service Program," **Society for Social Work Research**, San Diego, California.
2001. J. Floersch. "Reading the Case Record: The Use of Ethnography in Social Work," **Society for Social Work Research**, Atlanta, Georgia.
1999. J. Floersch. "Qualitative Methods and Case Records." Smith College for Social Work, Northampton, MA. **Invited presentation**. Graduate Studies Seminar Lecture.
2000. J. Floersch. "The Rise of the Case Manager, Deinstitutionalization, and Case Management." **Invited presentation**. Cuyahoga County Mental Health Board Education and Training Series, February 2000.
1999. J. Floersch. "A Comparative Study of Social Worker's Oral and Written Narratives," **Social Science History Association**. Ft. Worth, Tx. (Nov.).
1999. J. Floersch. "Using Ethnography in Social Work Research." **Invited presentation**. **Mandel School of Applied Social Sciences Research Methodology Seminar Series**, October 26, 1999.
1999. J. Floersch. "Meds, Money, & Manners: A Critical Ethnographic Study of Case Managers." **Society for Social Work and Research**. Austin, Tx. (January 1999).
1999. J. Floersch. "Ethnography of Social Work Oral Narratives: A Case For Applied Anthropology." **Society for Applied Anthropology**. Tucson, Az. (April 1999).
1996. J. Floersch. "From Popular Protest to Common Law Courts: The Politics of Extremism in the Rural Midwest." **American Anthropological Association**, 95th annual meeting, San

Francisco. (with Kristen Esterberg and Jeff Longhofer).

1996. J. Floersch. "Social Work Practice as an Object of Study." School of Social Service Administration, University of Chicago. Invited presentation. **Exploring the Development of Social Work Practice in the Early Twentieth Century**, in commemoration of the fiftieth anniversary of the publication of Charlotte Towle's *Common Human Needs*.
1996. J. Floersch. "Social Work and Deinstitutionalization: The Policy and Practice of Relocating Diseased Bodies." **Social Science History Association**, 21st annual meeting, New Orleans.
1995. J. Floersch. "From Cradle to Grave: A Comparative Study of Nursing Home Use." **Social Science History Association**, 20th annual meeting, Chicago.
1993. J. Floersch. "The Social Construction of Suicide: Meaning, Discourse, and Resistance." **American Anthropological Association**, 92nd annual meeting, Washington, D.C.
1987. J. Floersch. "Advocacy: Developing Partnership Consumer Strategies". **Community Support Program Region VII Conference**, Omaha, NE.

Dissertation Chair (completed)

2007. Clute, Mary Ann. "A grounded theory study of the bereavement experience for adults with developmental disabilities following the death of a parent or loved one: Perceptions of bereavement counselors."
2008. Hoy, Janet. "Outcomes and incomes: implementing a mental health recovery measure in a medical model world: An ethnographic study."
2008. Townsend, Lisa. "Mixed Method Study of Adolescent Attitudes toward Psychiatric Medications."
2008. Barker, Stacey. "How social work practitioners understand and utilize spirituality in the practice contexts: A grounded theory study."

Dissertation Chair (prospectus defended, dissertation research phase, projected date of completion)

2009. Mendenhall, Matt. "Towards a Grounded Theory Explanation of Mental Health Provider-Side Stakeholder Perspectives on Consumer Involvement."
2009. Kranke, Derrick. "Stigma Experience among Adolescents Prescribed Psychiatric Medication: A Thematic and Narrative Analysis."

2009. Hegge, Gloria. "A Grounded Theory Study of Living with Borderline Personality Disorder Diagnosis."

Professional Associations and Memberships

Society for Social Work and Research (1998 to present)

Committee and Service Responsibilities

Case Western Reserve University

- CWRU GLBT Task Force, co-chair, 2007-present
- CWRU, President's Vice President for Diversity, Hiring Committee (2007- present)
- CWRU Provost University Steering Committee on Strategic Planning (2007 to present)
- Faculty Senate Library Committee (2000-to present)
- Faculty Senate (2003-2006)

Mandel School of Applied Social Sciences

- **Chair, Curriculum Committee, (2007-2010).**
- **Steering Committee, (2005-2008).**
- **Program Chair, Mental Health Concentration (1999 to 2002; and 2003--2007)**
- Lead Instructor, Human Behavior over the Life Span (2000 to present)
- E-Talk Committee Chair (2004)
- MSW Curriculum Committee (2001 to present)
- Steering Committee (2005--)
- Work & Environment Committee (2000 to 2002)
- Library Committee (2000 to 2002)
- Foundation Committee (2000 to present)
- Faculty, Field, and Student advisory Committee (1999 to present)
- Ph.D. Executive Committee (2000 to 2002)
- Faculty Advisor, Gay and Lesbian Student Group (1999 to present)
- Faculty Advisor, CommUnity Student Council

Community

- Cuyahoga Community Mental Health Board, Steering Committee, Recovery Training Implementation. (2000- to present)
- Cuyahoga Community Mental Health Board, Cultural Diversity Partnership Group. (1999 to present)

Service to the Profession

Editorial

Review Editor, Editorial Executive Committee, Qualitative Social Work, (2004 +)

Journal Reviewer

Qualitative Social Work (2003,2004, 2005)

Patient Education and Counseling (2003)

Journal of Social Service Research (2002)

Human Organization (1999, 2000, 2001)

Social Service Review (1999, 2000, 2001, 2002, 2003)

Journal of Applied Social Sciences (2000)

Abstract Reviewer

Society for Social Work Research (2004, 2005)

Clinical Practice Experience

Social Work Practice (Post Master's Degree)

- 2002- Licensed Independent Social Worker, Ohio.
- 1988-1994 Mental Health Clinician (crisis intervention services). Johnson County Mental Health Center, Mission, Kansas.
- 1986-1988 Supervisor of Transitional Living Program (community support services). Johnson County Mental Health Center, Mission, Kansas.
- 1981-1986 Mental Health Clinician (crisis intervention services). Johnson County Mental Health Center, Mission, Kansas.
- 1987-1989 Practicum Supervisor. M.S.W. supervision for University of Kansas, School of Social Welfare, Lawrence, Kansas.
- 1981-1982 Medical Social Worker. Shawnee Mission Medical Center, Shawnee, Kansas.
- 1977-1979 Drug Abuse Counselor. Drug Abuse Council of Snohomish County, Everett, Washington.

Social Work Practice (Pre Master's Degree)

- 1976 Public Housing Advocate. Crosslines Cooperative Inc., Kansas City, Kansas.
- 1974-1976 Drug Abuse Counselor. Community Addictive Treatment Inc., Topeka, KS.
- 1975 Crisis Counselor. HelpLine, Topeka, Kansas.
- 1975 Adolescent Counselor. St. Vincent Home for Boys. Topeka, Kansas.
- 1973 Counselor Assistant. Capper Foundation for Disabled Children, Topeka, Kansas.